Participatory Research & Impact Project Co-ordinator

**Salary:** Grade 6
£29,614 - £35,326 pro rata

**Contract:**
Fixed Term

**Location:**
Cambridge

**Faculty / Department:**
Fitzwilliam Museum

**Responsible to:**
Research Facilitator

**Working Pattern:**
Part Time (0.7 FTE)

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**Purpose of the role**

The Fitzwilliam Museum is seeking a Participatory Research & Impact Coordinator who would coordinate the efficient running of the Fitzwilliam’s participatory research and impact activity.

The role holder would create and maintain documents, and develop project plans to support the Fitzwilliam’s Research Facilitator, the Senior Research Associate for Museum Learning and other Fitzwilliam Museum researchers to ensure the smooth running, growth and success of participatory approaches to research and impact activity. They will also be responsible for establishing, developing and maintaining appropriate processes to ensure the effective delivery of the projects.

In consultation with colleagues, the roleholder would support the development of new and existing relationships with community collaborators to support the delivery of participatory research and impact projects.

As this is a growing area of activity, they would coordinate deliver a regular programme of talks and workshops to establish collaborations across the Fitzwilliam, University of Cambridge Museums, university departments and the wider museum and HE.

sectors, focused around participatory approaches to research and impact to enhance awareness of these methodologies. These activities would be delivered in alignment with the aims of the Collections-Connections-Communities Strategic Research initiative and the Fitzwilliam’s Participation, Practice and Co-creation Research Community. Collaboration and partnerships – with museum and university colleagues – as well as communities and expert practitioners, will be essential to the delivery of this project.

The roleholder will use agreed methodologies to deliver these projects, working with colleagues to evidence the impacts of these projects, ensure representation on the Fitzwilliam - and associate - websites and other channels, and share insights from the work on an ongoing basis.
Key responsibilities

**Planning, co-ordination and development**
- Provide overall day-to-day coordination of the Fitzwilliam Museum’s Participatory Research & Impact activity and projects, working in collaboration with the other University of Cambridge Museums and partners in the Collections-Connections-Communities Strategic Research Initiative and the Participation, Practice and Co-Creation Research Community.
- Establish, develop and maintain appropriate administration systems and procedures to help ensure the projects sitting within this framework are delivered on time, to budget and to the required quality standards.
- Develop and adhere to protocols for the delivery of responsible research, including ethical approvals.
- Create and share replicable processes for participatory research & impact projects.
- Provide financial management and administration of the participatory research and impact projects. Work with the Research & Impact Coordinator to monitor project expenditure against budget, report on project finances, process expenses claims and invoices, raise purchase orders, procure equipment in accordance with University financial procedures and financial regulations. Given this is an emerging area of work for the Fitzwilliam and the UCM, significant problem solving abilities are likely to be required.
- Manage project documentation, including organising and facilitating contributions from stakeholders. Create and update documents (e.g. core project documents, papers, publications, draft meeting agendas, minutes etc.), develop and improve management systems and processes to ensure quality and audit trails are maintained.
- Carry out data analysis on aspects of the project. Gather, analyse and present data, compile reports, set up databases as required, carry out preliminary research, prepare/draft presentations, prepare briefing notes and correspondence.

**Accountability, communication and advocacy**
- Maintain and determine project communications with key stakeholders, which will include colleagues in both the museum and university sector, as well as relevant practitioner organisations.
- Promote and communicate projects to stakeholders, coordinate the delivery of project communications, project manage specific tasks, gather and compile requirements for communications and events, liaise and network with key stakeholders, both within and beyond the Museum.
- Contribute to the Fitzwilliam’s - and wider University of Cambridge Museums - leadership role in the higher education and museums sectors by actively participating in networks, and sharing good practice, including through the UCM blog.
- Carry out duties related to project publicity. Prepare promotional materials, organise and promote project publicity events and seminars, disseminate information using appropriate media, maintain and update websites.
- Using established methodologies, support the evaluation of participatory activity, for instance via surveys and interviews to ensure projects’ impacts are measured and evidenced.

**Support delivery of Participatory Research & Impact activities**
- Act as the main point of contact for the Museum’s participatory projects. Provide a consistent, constant and professional contact point to represent the Museum’s participatory research and impact activity to key Museum stakeholders ensuring key Museum stakeholders are kept informed of project progress and respond to and advise the team of any emerging risks.
- Provide support / documentation to colleagues wishing to embed participatory research and impact approaches across other projects.
- Organise project events such as conferences, ideation workshops, and training sessions. This will involve making all necessary arrangements such as, booking rooms, organising travel, accommodation, catering, preparing and circulating agendas and papers, and monitoring event budgets.

**Any other duties**
- Show initiative in relation to own professional development including keeping up to date with relevant professional issues and practice relating to the role, and with current research relating to the museum collections.
- Participate in peer observation and team development activities.
- Carry out ad-hoc duties within the remit of the role, including supporting delivery of participatory research and impact activities taking place outside of office hours (up to approx. 8 instances of out of hours working each year).
- The range of duties within this post may change due to organisational development requirements. Should changes become necessary they would be discussed in full with the parties concerned.
- Support the embedding of equality, diversity and sustainability in the work of the Research Facilitation team.
# Person Specification

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<th>Criteria</th>
<th>Essential</th>
<th>Desirable</th>
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<tr>
<td><strong>Education</strong></td>
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<tr>
<td>Educated to degree level / Level 6 vocational qualification or equivalent practical experience in a social sciences discipline or a subject relating to the Fitzwilliam’s collections and research programme.</td>
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<td><strong>Skills</strong></td>
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<td>Strong, demonstrable project management administrative experience.</td>
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<td>Ability to communicate well with people of diverse backgrounds, ages, cultures and abilities, and to balance their different needs and priorities, including when communicating complex ideas, in person and in writing.</td>
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<td>Knowledge of current policy context and awareness of sector good practice in relation to the target audience and programme aims.</td>
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<td>Ability to present effectively at university, regional and national meetings and conferences to represent the participatory projects to both the higher education and museum sectors.</td>
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<td>Understanding of the practical implications of statutory regulations e.g. The Vetting and Barring Scheme, Equalities legislation, Child and Vulnerable Adult Protection and Safeguarding, Health and Safety, risk assessment.</td>
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<td>Competent in standard software packages e.g. Word, Excel, databases etc.</td>
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<td>Excellent time management skills.</td>
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<td>Ability to work independently and as part of a team.</td>
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<td><strong>Experience</strong></td>
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<td>Experience in an administrative /project role.</td>
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<td>Practical and demonstrable experience of working collaboratively with audiences and/or communities, including the ability to connect, inspire, motivate with ease, and to adapt to respond to participants’ circumstances, interests, needs and potential.</td>
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<td>Experience managing and coordinating projects involving multiple stakeholders or partners (including project budgets).</td>
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<td>Experience or demonstrable interest in people-centred research and/or the application of participatory methodologies.</td>
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<td><strong>Additional Requirements</strong></td>
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<td>Interest in and commitment to inclusion in museums and the wider cultural sector, in particular the University of Cambridge Museums.</td>
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<td>Able to function effectively and comfortably in a complex and culturally diverse environment.</td>
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<td>Creativity coupled with imagination, empathy and determination.</td>
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<td>Open to experimentation and receptive to new approaches.</td>
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<td>An understanding of and interest in participatory research methodologies and approaches and how this might be applied in a university museum setting.</td>
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Behavioural Attributes

This section summarises the behavioural attributes (or competencies) that we expect the role holder to be able to demonstrate, at what level and whether this is an essential or desirable requirement. Full definitions are at: https://www.hr.admin.cam.ac.uk/policies-procedures/behavioural-attributes

Please review these and provide specific examples in your application of how you have demonstrated these attributes in your work, education or other experience. It will assist your application if you explain the situation, what you did and what the outcomes were.

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<tr>
<th>Attribute</th>
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<td>Valuing Diversity</td>
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<td>Achieving Results</td>
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<td>Communication</td>
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<td>Innovation and Change</td>
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<td>Negotiating and Influencing</td>
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<td>People Development</td>
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<td>Relationship Building</td>
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<tr>
<td>Strategic Focus</td>
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Professional Services Values

Developed by professional services staff, our values underpin everything we do. By living the values in the work we do, we hope to foster an environment where staff feel empowered. The values encourage staff to; work together and share skills to create a sense of community, act with integrity, take an inclusive and fair approach and develop honest and open relationships that are underpinned by our shared values. We encourage applicants to consider these values within their application.
The Fitzwilliam Museum was founded in 1816 and opened to the public in 1848. Today, it houses over half a million artworks and objects, spanning over ten thousand years, principally from Europe, North Africa and Asia. The Museum has an international reputation for excellence in research, exhibitions, learning and public engagement. As well as being the principal museum of the University of Cambridge, the Fitzwilliam is one of the largest cultural providers in the region, welcoming between 350,000 and 450,000 visitors a year, pre-COVID. It is also the lead partner of the University of Cambridge Museums (UCM), the Arts Council National Portfolio Organisation consortium of the University Museums and the Botanic Garden.

About the Research Team

The Fitzwilliam Museum is transforming its research and impact environment and activities. Participatory approaches to research and impact are particularly important to the delivery of the Museum’s Research & Impact Strategy.

Led by the Research Facilitator, as part of their remit, the Research team have been tasked with facilitating the Museum’s growing aims to establish and formalise a new area of work focused on participatory research and impact, developing efficient, replicable processes.
Terms of Appointment

Tenure and probation
The appointments will be made on a fixed-term basis for 12 months. This employment relies on the availability of finite funds for a specific purpose that are not part of the University’s general revenues. Appointments will be subject to satisfactory completion of a three-month probationary period.

Hours of Work and Working Pattern
The hours of work for the position are 26 hours per week, working Monday – Friday (exact days/times to be worked will be discussed with the successful candidate).

Pension
You will automatically be enrolled to become a member of CPS (Contributory Pension Scheme) – a defined benefit and defined contribution pension scheme. For further information please visit: www.pensions.admin.cam.ac.uk.

Annual leave
Full time employees are entitled to annual paid leave of 36 days inclusive of public holidays. For part-time employees, annual leave will be pro rata’d based on days worked.

Qualifications
The person specification for this position lists qualifications that are essential and/or desirable. Please note that if you are offered the post you will be asked to provide your relevant original certificates of these qualifications.

References - offers of appointment will be subject to the receipt of satisfactory references.

Screening Checks:
This role requires a basic disclosure. Any offer of employment we make to you will be conditional upon the satisfactory completion of this/these check(s); whether an outcome is satisfactory will be determined by the University.

Equality and Diversity
We particularly encourage women and/or candidates from a Black, Asian and Minority Ethnic background to apply for this vacancy as they

Information if you have a disability
The University welcomes applications from individuals with disabilities. We are committed to ensuring fair treatment throughout the recruitment process. We will make adjustments to enable applicants to compete to the best of their ability wherever it is reasonable to do so and, if successful, to assist them during their employment. Information for disabled applicants is available at http://www.admin.cam.ac.uk/offices/hr/staff/disabled/

We encourage you to declare any disability that you may have, and any reasonable adjustments that you may require, in the section provided for this purpose in the application form. This will enable us to accommodate your needs throughout the process as required. However, applicants and employees may declare a disability at any time.
The University

The University of Cambridge is one of the world’s oldest and most successful universities. We are a renowned centre for research, education, and scholarship that makes a significant contribution to society. The University is consistently ranked amongst the top universities in the world. Our affiliates have won more Nobel Prizes than any other University.

Our sustained pursuit of academic excellence is built on a long history of world-leading teaching and research within a distinctive collegiate system. For eight centuries our ideas and innovations have shaped the world. Our principal goal is to remain one of the world’s leading universities in an increasingly competitive global higher education sector. Today the University of Cambridge is at the centre of a cluster of over 4,300 businesses employing 58,000 people.

Our capital investment projects include academic and commercial growth at both the West Cambridge Innovation District, and the Biomedical Campus in the south of the city. Eddington, in North West Cambridge, is a mixed-use development including key worker housing for staff, a community centre and a new primary school, managed by the University. Through these projects, the University is deeply embedded in, and committed to serving, our local community. These are all conspicuous signs of a University that is not only adapting to new needs, but also anticipating the future.

Our mission is to contribute to society through the pursuit of education, learning, and research at the highest international levels of excellence. Our core values are:

• freedom of thought and expression; and
• freedom from discrimination.
About Us

The University is one of the world’s leading academic centres. It comprises 150 faculties and departments, together with a central administration and other institutions. Our institutions, museums and collections are a world-class resource for researchers, students and members of the public representing one of the country’s highest concentrations of internationally important collections.

The University has an annual income of £2 billion. Research income, won competitively from the UK Research Councils, the European Union (EU), major charities and industry, exceeds £500 million per annum and continues to grow.

The Colleges and the University remain committed to admitting the best students regardless of their background and to investing considerable resources both in widening access and financial support. The 31 Colleges are self-governing, separate legal entities which appoint their own staff. Many academic staff are invited to join a College as a Teaching Fellow, which provides a further social and intellectual dimension. The Colleges admit undergraduate students, provide student accommodation and pastoral support and deliver small group teaching for undergraduates.

The University awards degrees and its faculties and departments provide lectures and seminars for students and determine the syllabi for teaching.

Our instinct for seeking out excellence and setting up enduring and mutually beneficial collaborations has led us to establish strategic partnerships across the globe. Whether it is the successful Cambridge-Africa Programme involving universities in Ghana, Uganda and elsewhere on the African continent; or the close association with the government of India to pursue new research in crop science; or the creation, with Germany’s Max Planck Institutes, of a Cambridge-based centre for the study of ethics, human economy and social change – international partnerships are now an inextricable part of the University’s make-up.

“Cambridge graduates and researchers have made – and continue to make – a colossal contribution to human knowledge and the understanding of the world around us. Their work touches on the lives and livelihoods of everyone from patients diagnosed with life-threatening diseases, to residents of areas critically affected by climate change, to children growing up in conflict zones. It has a lasting impact on our society, our economy and our culture: the world is truly a better place thanks to their efforts.”

*Stephen Toope, Vice Chancellor 2019*
Working at the University

Working at Cambridge you will join a diverse, talented and innovative community, with more than 23,000 students and over 16,000 staff from all walks of life and corners of the world.

The University continually explores strategies to attract and retain the best people. It is committed to supporting its staff to achieve their best. We are a fair, diverse and inclusive society and we believe our staff are our greatest asset. There is strong commitment to developing institutional leadership and supporting and encouraging staff development at all levels.

We offer a variety of roles including academic, research, professional, managerial and support roles. We also offer extensive benefits and excellent learning opportunities within a stimulating working environment.

The University’s estate is undergoing the most significant transformation in its history. Cambridge has been able to create a science and technology campus to the west of the city centre, and is expanding further to the north west of Cambridge including investing in affordable homes for University key workers and community facilities. Even with our continued development, the University remains within walking or cycling distance across the campus. The University is a major partner on the Cambridge Biomedical Campus and we continue to redevelop our historic city centre sites demonstrating our determination to ensure that we can offer the best facilities and opportunities for our staff and students.

Equality & diversity
The University has built its excellence on the diversity of its staff and student community. We aim to be a leader in fostering equality and inclusion, and in promoting respect and a sense of belonging for all. We encourage applications from all sections of society. All appointments are made on the basis of merit. We have an Equal Opportunities Policy, along with a range of diversity groups, including the Women’s Staff Network, Race Equality Network and LGBT+ Staff Network. More details are available here: http://www.equality.admin.cam.ac.uk/

The University has a bronze Race Equality Charter award, with a framework for improving the representation, progression and success of minority ethnic staff and students within higher education. Furthermore, the University’s silver Athena swan award recognises and celebrates good practice in recruiting, retaining and promoting gender equality.
Living in Cambridge

Cambridge is rich in cultural diversity. From beautiful University and College buildings, museums and art galleries, quaint gardens and punts on the River Cam, to a vibrant restaurant and café scene, our employees are surrounded by the wonderful features of this unique city.

You can find a wide-range of high street shops and 3 shopping centres, with independent alternatives at the historic market and nestled within the passageways in the city centre. You will find a cinema, bowling alley, a nightclub and various live performances at the Cambridge Leisure Park, with further entertainment options at the Corn Exchange, Arts Theatre and the ADC Theatre. Further information can be found on the Visit Cambridge website.

If you prefer the faster pace of life, London is a 45 minute train journey away. For those travelling from overseas, Stansted Airport is just 45 minutes away and Heathrow Airport under 2 hours away. The University is a short distance from a host of other attractions such as Ely Cathedral, Newmarket Races and various wildlife parks and stately homes. Cambridge is also within easy reach of the beautiful Broads and coastlines of Norfolk and Suffolk.

Relocation Support
The University recognises the importance of helping individuals to move and settle into a new area. We provide support and guidance to those relocating internationally or domestically to take up a post at the University of Cambridge, liaising with other University offices and selected partners to ensure comprehensive relocation support is available. This includes: accommodation, childcare, schools, banking, immigration and transport. If you would like further information, please visit https://www.accommodation.cam.ac.uk/RelocationService/. The Shared Equity Scheme and the Reimbursement of Relocation Expenses Scheme provide financial assistance to qualifying new members of staff with the costs of relocating to Cambridge.

Accommodation Service
The University Accommodation Service helps staff, students and visiting scholars who are affiliated to the University in their search for suitable accommodation in Cambridge. The dedicated accommodation team can provide access to a wide range of University-owned furnished and unfurnished properties, and has a database of private sector accommodation available for short and long-term lets. For further information and to register with this free service please visit https://www.accommodation.cam.ac.uk/
What Cambridge can offer

We offer a comprehensive reward package to attract, motivate and retain high performing staff at all levels and in all areas of work.

The University offers a wide range of competitive benefits, from family leave entitlement, to shopping and travel discount schemes. Our generous annual leave package contributes to the positive wellbeing of our University employees. Sabbatical leave enables academics to focus on research and scholarship, whilst still maintaining their full salary. The University also has a career break scheme for academic and academic-related staff, with additional flexible working policies for all other staff.

Pay and benefits

The University salary structure includes automatic service-related pay progression in many of its grades and an annual cost of living increase. In addition to this, employees are rewarded for outstanding contribution through a number of regular pay progression schemes. The University offers attractive pensions schemes for employees, with an additional benefit of a salary exchange arrangement providing tax and national insurance savings.

CAMbens employee benefits

The University offers employees a wide range of competitive benefits, known as CAMbens. CAMbens offers something for everyone across a range of categories, including:

- Financial Benefits, including shopping discounts (both local and national) and a Payroll Giving scheme;
- Relocation and Accommodation Benefits, including relocation assistance and interest-free Rental Deposit Loans;
- Travel Benefits, including Cycle to Work, discounts on train season tickets and interest-free Travel to Work loans;
- Family Friendly and Lifestyle Benefits, including support with childcare and family friendly policies;
- Health and Wellbeing Benefits, including a University Staff Counselling Service, discounts at the University Sports Centre, and other local gyms, and healthcare schemes.
What Cambridge can offer

Family-friendly policies

The University recognises the importance of supporting its staff. We have a range of family-friendly policies to aid employees’ work-life balance including a generous maternity, adoption and shared parental leave entitlement of 18 weeks full pay, and paid emergency leave for parents and carers.

Other family-friendly support includes:

- Our highly regarded workplace nurseries, a childcare salary exchange scheme and a high quality holiday Playscheme may be available to help support University employees with caring responsibilities (subject to demand and qualifying criteria). Further childcare information can be found here: [https://www.childcare.admin.cam.ac.uk/](https://www.childcare.admin.cam.ac.uk/)

- The Newcomers and Visiting Scholars Group is an organisation within the University run by volunteers whose aim is to help newly arrived wives, husbands, partners and families of Visiting Scholars and members of the University to settle in Cambridge and give them an opportunity to meet local people. The Postdoc Academy supports the postdoctoral community within Cambridge. Further details are available here: [https://www.postdocacademy.cam.ac.uk/](https://www.postdocacademy.cam.ac.uk/)

Your wellbeing

The University’s Sport Centre, Counselling Services and Occupational Health are just some of the support services available to University employees to promote their physical and mental wellbeing. The University delivers The Festival of Wellbeing annually, which is a programme of stimulating talks and activities, which aim to promote wellbeing and good mental and physical health. The University also hosts the [Cambridge Festival](https://www.postdocacademy.cam.ac.uk/), which is a great opportunity to get your first taste of public engagement, through volunteering, supporting hands-on activities or proposing a talk.

Development opportunities

We support new employees to settle in through various activities as well as supporting their professional and career development on an ongoing basis. Our Personal and Professional Development (PPD) team provide development opportunities for all University employees, including face-to-face sessions, online learning modules and webinars. All employees also have unlimited access to LinkedIn Learning to support their development. Both new and existing employees can undertake funded Apprenticeships, which lead to a range of vocational and professional qualifications. We offer reduced staff fees for University of Cambridge graduate courses and the opportunity to attend lectures and seminars held by University departments and institutions. A range of University training providers also offer specialist learning and development in their own areas e.g. teaching and learning, digital literacy, finance, health and wellbeing, safety.
How to apply

Applications should be submitted online via the University of Cambridge jobs page www.jobs.cam.ac.uk by clicking “Apply online” in the job advert. You will need an email address to register for our online system.

Conversations about flexible working are encouraged at the University of Cambridge. Please feel free to discuss flexibility prior to applying (using the contact information below) or at interview if your application is successful.

Informal enquiries are welcomed and should be directed to:

Dr Jo Vine, Research Facilitator
Email: jrv31@cam.ac.uk

If you have any queries regarding the application process please contact Sue Stringer, sls85@cam.ac.uk

The closing date for applications: 14 July 2022 (midnight)

The interview date for the role: 21 July 2022