

Welcome to the Fitzwilliam Museum. In the interests of the safety and enjoyment of all our visitors we ask you to observe the following:

1. Please do not bring into the Museum any large items (including large bags and backpacks), bicycles or animals (except guide/assistance dogs).
2. Please leave small bags and parcels in the bag check or lockers while you visit the galleries. Umbrellas may not be taken into the galleries. Umbrella stands are provided for visitors' use. Please note that the Museum does not accept large items of luggage and does not accept responsibility for articles left in the bag check or lockers.
3. Please do not smoke anywhere in the Museum building or grounds. This includes e-cigarettes.
4. Sketching is allowed in the galleries provided the galleries are not too busy. When sketching, please be aware of other visitors and make sure there is no risk to people or works in the gallery. No pastels, ink or liquid colour, including oils may be used.
5. You may take photographs in the public galleries for non-commercial, personal use only, providing you do not use a flash, protruding lenses, tripods or other specialist equipment, and take care not to inconvenience other visitors or put any of the works of art at risk. Please note that many works in the collection are subject to copyright and publication restrictions. In taking images during your visit, you take full responsibility for all copyright and other legal obligations relating to them.
6. Please do not
 - a. Get too close or touch any picture, its frame, glass or label or any other object
 - b. Use a mobile phone for making or receiving voice calls or messages. However, provided that no other visitors are inconvenienced, mobile phones and other handheld devices may be used to connect to information networks and to view/listen to digital information, including tours and podcasts supplied by the Museum. Headphones or earphones must be used when listening to audio content and the phone/device must be set to silent mode.
 - c. Make undue noise or use any musical instrument, radio, personal stereo or the like, unless described above.
 - d. Sell or offer for sale any article of any kind.
 - e. Bring food and drink for consumption into the Museum. Special arrangements for school groups can be made in advance through the Education Department.
 - f. Behave in any way which may be a nuisance or cause offence to others.
 - g. Offer tips to any member of the Museum's staff.

Any visitors who do not keep to these rules may be asked to leave. The Museum also reserves the right to refuse admission. Dangerous, dirty or offensive objects will not be accepted in the bag check or lockers. Neither the Museum nor its employees accept any liability for the loss of, or damage to, anything left in the bag check, lockers or elsewhere in the Museum. Bags, clothing or other articles may be searched at any time in the interest of security.

In an emergency the Museum doors and gates may be closed and visitors may be prevented temporarily from leaving.

Please collect your belongings by 16.50

Approved by the Fitzwilliam Museum Syndicate November 2010